



# How to Democratize Medical Knowledge and Bring Best-Practice Care to One Billion People by 2025: Project ECHO®

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- **У** @ProjectECHO
- **III** UNMProjectECHO

#### The Problem

## Problem 1: Billions of people lack access to high quality healthcare at the right place at the right time

 This is partly due to an uneven distribution of medical and public health knowledge and expertise

#### Problem 2: Medical knowledge is growing exponentially

- In 1950, it was estimated that the time to double the volume of medical knowledge was about 50 years.
- By the year 2020, it is estimated that it will only take 73 days for the volume of medical knowledge to double.

## CDC Report Shows Deaths from Cancer Higher in Rural America

We are creating new treatments, innovations, interventions and best practices to prevent and treat cancer. And yet disparities are growing... Inequalities in access to care are actually inequalities in access to knowledge.



Invasive Cancer Incidence, 2004–2013, and Deaths, 2006–2015, in Nonmetropolitan and Metropolitan Counties — United States

Surveillance Summaries / July 7, 2017 / 66(14);1–13



At Project ECHO our mission is to democratize medical knowledge and help get best practice care to underserved people all over the world.

## Our goal is to improve the lives of I billion people by 2025.

Supported by New Mexico Department of Health, Agency for Health Research and Quality, New Mexico Legislature, the Robert Wood Johnson Foundation, the GE Foundation and Helmsley Charitable Trust, BMS Foundation, NM Medicaid



Moving Knowledge Instead of Patients or Providers

## **Project ECHO**

Project ECHO® is a lifelong learning and guided practice model that revolutionizes medical education and exponentially increases workforce capacity to provide best practice specialty care and reduce health disparities through its hub-and-spoke knowledge sharing networks



People need access to specialty care for complex conditions



Not enough specialists to treat everyone, especially in developing countries



ECHO® trains primary care clinicians to provide specialty care services



Patients get the right care, in the right place, at the right time.

### ECHO's Origin: HCV

- 70 million in the world infected with HCV
- In New Mexico estimated number was greater than 28,000 in 2004. By 2017, 53,000 patients have tested positive for HCV antibody

- In 2004 less than 5% of patients in NM had been treated
  - 2,300 prisoners were HCV positive (~40% of those entering the corrections system), none were treated

#### **Rural New Mexico**

#### **Underserved Area for Healthcare Services**

- 121,356 square miles
- 2.08 million people
- 47% Hispanic
- 10.2% Native American
- 19% poverty rate compared to 14.3% nationally
- 21% lack health insurance compared to 16% nationally

- 32 of 33 New Mexico counties are listed as Medically Underserved Areas (MUAs)
- I4 counties designated as Health Professional Shortage Areas (HPSA's)

(Statistics from 2013)

#### **HCV Treatment 2004**

#### Good news...

Curable in 70% of cases

#### **Bad** news...

- Severe side effects:
  - anemia (100%)
  - neutropenia >35%
  - depression >25%
  - No Primary Care Physicians treating HCV

#### **Goals of Project ECHO**

Develop capacity to safely and effectively treat HCV in all areas of New Mexico and to monitor outcomes.

Develop a model to treat complex diseases in rural locations and developing countries.

#### Partnerships are Central to the Model

- University of New Mexico School of Medicine,
   Department of Medicine, Telemedicine and CME
- NM Department of Corrections
- NM Department of Health
- Indian Health Service
- FQHCs and Community Clinics
- Primary Care Association

#### The ECHO Model

Amplification – Use **Technology** to leverage scarce resources



Share **Best Practices** to reduce disparity

Case Based Learning to master complexity



Web-based Database to Monitor Outcomes

#### What is Best Practice in Medicine

Algorithm

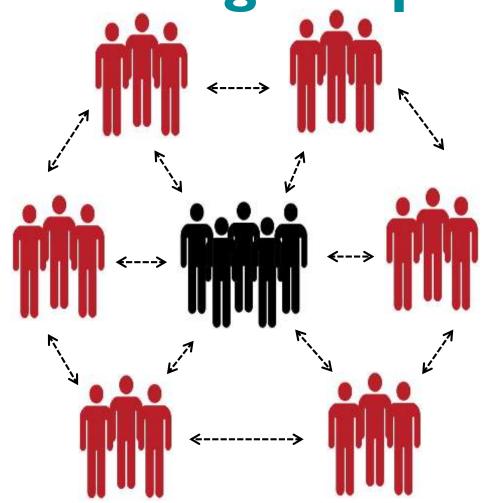
Check Lists

Process

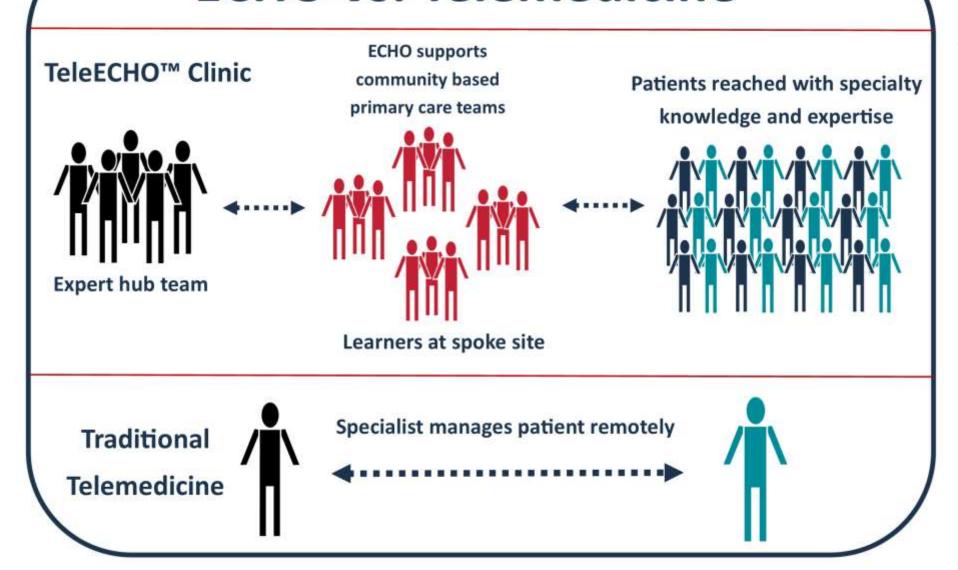
Wisdom Based on Experience

## **ECHO: Dynamic Learning Loops**

- Interactive Learning Environment
- Co-management of Cases
- Learning by doing
- Learning from didactics
- Learning from each other
- Collaborative Problem Solving

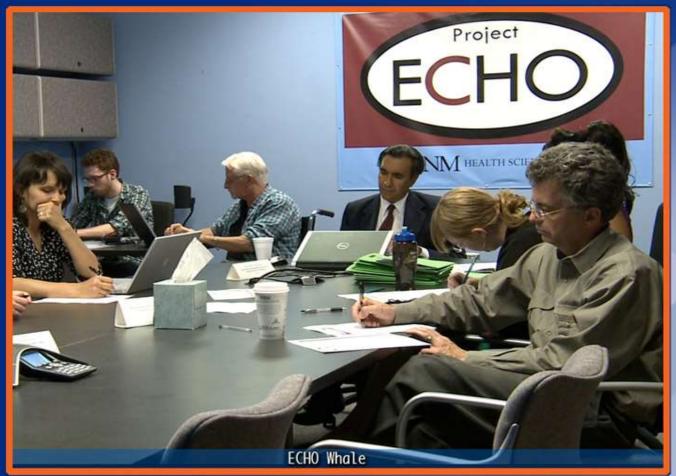


#### **ECHO vs. Telemedicine**



#### **Benefits to Community Participants**

- No cost CMEs and Nursing CEUs
- Professional interaction with colleagues with similar interest
  - Less isolation with improved recruitment and retention
- A mix of work and learning
- Access to specialty consultation with GI, hepatology, psychiatry, infectious diseases, addiction specialist, pharmacist, patient educator

















NEJM: 364: 23, June 9-2011, Arora S, Thornton K, Murata G



### Technology Facilitates Knowledge Sharing

 Standard Videoconferencing Hardware (camera, microphone, screen, computer, internet access)

#### ZOOM

- Videoconferencing Software
- Video Recording System

#### ECHO BOX

- Online ECHO archive of all shared resources and materials
- iECHO Electronic TeleECHO Program Management Solution

## Project ECHO Clinicians HCV Knowledge Skills and Abilities (Self-Efficacy)

scale: 1 = none or no skill at all 7= expert-can teach others

Community Clinicians N=25		ORE pation (SD)	TOD/ MEAN	AY (SD)	Paired Difference (p-value) MEAN (SD)	Effect Size for the change
<ol> <li>Ability to identify suitable candidates for treatment for HCV.</li> </ol>	2.8	(1.2)	5.6 (0	0.8)	2.8 (1.2) (<0.0001)	2.4
2. Ability to assess severity of liver disease in patients with HCV.	3.2	(1.2)	5.5 (0	0.9)	2.3 (1.1) (< 0.0001)	2.1
3. Ability to treat HCV patients and manage side effects.	2.0	(1.1)	5.2 (0	0.8)	3.2 (1.2) (<0.0001)	2.6

(continued)

#### **Project ECHO Clinicians**

**HCV** Knowledge Skills and Abilities (Self-Efficacy)

Community Clinicians N=25	BEFORE Participation MEAN (SD)	TODAY MEAN (SD)	Paired Difference (p-value) MEAN (SD)	Effect Size for the change
4. Ability to assess and manage psychiatric co-morbidities in patients with hepatitis C.	2.6 (1.2)	5.1 (1.0)	2.4 (1.3) (<0.0001)	1.9
5. Serve as local consultant within my clinic and in my area for HCV questions and issues.	2.4 (1.2)	5.6 (0.9)	3.3 (1.2) (< 0.0001)	2.8
6. Ability to educate and motivate HCV patients.	3.0 (1.1)	5.7 (0.6)	2.7 (1.1) (<0.0001)	2.4

#### **Project ECHO Clinicians**

**HCV** Knowledge Skills and Abilities (Self-Efficacy)

Community Clinicians N=25	BEFORE Participation MEAN (SD)	<u>TODAY</u> MEAN (SD)	Paired Difference (p-value) MEAN (SD)	Effect Size for the change
Overall Competence (average of 9 items)	2.8* (0.9)	5.5* (0.6)	2.7 (0.9) (<0.0001)	2.9

Cronbach's alpha for the BEFORE ratings = 0.92 and Cronbach's alpha for the TODAY ratings = 0.86 indicating a high degree of consistency in the ratings on the 9 items

Arora S, Kalishman S, Thornton K, Dion D et al: Hepatology. 2010 Sept;52(3):1124-33

## Project ECHO Annual Meeting Survey

	Mean Score (Range 1-5)
Project ECHO® has diminished my professional isolation.	4.3
My participation in Project ECHO® has enhanced my professional satisfaction.	4.8
Collaboration among agencies in Project ECHO® is a benefit to my clinic.	4.9
Project ECHO® has expanded access to HCV treatment for patients in our community.	4.9
Access, in general, to specialist expertise and consultation is a major area of need for you and your clinic.	4.9
Access to HCV specialist expertise and consultation is a major area of need for you and your clinic.	4.9

#### ORIGINAL ARTICLE

#### Outcomes of Treatment for Hepatitis C Virus Infection by Primary Care Providers

Sanjeev Arora, M.D., Karla Thornton, M.D., Glen Murata, M.D.,
Paulina Deming, Pharm.D., Summers Kalishman, Ph.D., Denise Dion, Ph.D.,
Brooke Parish, M.D., Thomas Burke, B.S., Wesley Pak, M.B.A.,
Jeffrey Dunkelberg, M.D., Martin Kistin, M.D., John Brown, M.A.,
Steven Jenkusky, M.D., Miriam Komaromy, M.D., and Clifford Qualls, Ph.D.

#### ABSTRACT

#### BACKGROUND

The Extension for Community Healthcare Outcomes (ECHO) model was developed to improve access to care for underserved populations with complex health problems such as hepatitis C virus (HCV) infection. With the use of video-conferencing technology, the ECHO program trains primary care providers to treat complex diseases.

From the Ospartment of Internal Medicine 15A. K.T., G.M., P.D., S.K., D.D., S.P., L.B., W.P., M. Kistin, J.B., M. Komarony) and the Clinical and Translational Science nology, the ECHO program trains primary care providers to treat complex diseases.

#### METHODS

We conducted a prospective cohort study comparing treatment for HCV infection at the University of New Mexico (UNM) HCV clinic with treatment by primary care clinicians at 21 ECHO sites in rural areas and prisons in New Mexico. A total of 407 patients to the Arora at Project ECHO, 1 University of New Mexico, MSCDF-4245, with chronic HCV infection who had received no previous treatment for the infection were enrolled. The primary end point was a sustained virologic response.

#### RESULTS

A total of \$7.5% of the patients treated at the UNM HCV clinic (84 of 146 patients) and \$8.2% of those treated at ECHO sites (152 of 261 patients) had a sustained viral response (difference in rates between sites, 0.7 percentage points; 95% confidence interval, -9.2 to 10.7; P=0.89). Among patients with HCV genotype 1 infection, the rate of sustained viral response was 45.8% (38 of 83 patients) at the UNM HCV clinic and 49.7% (73 of 147 patients) at ECHO sites (P=0.57). Serious adverse events occurred in 13.7% of the patients at the UNM HCV clinic and in 6.9% of the patients at BCHO sites.

#### CONCLUSIONS

The results of this study show that the ECHO model is an effective way to treat HCV infection in underserved communities. Implementation of this model would allow other states and nations to treat a greater number of patients infected with HCV than they are currently able to treat. (Funded by the Agency for Healthcare Research and Quality and others.)

From the Department of Internal Medicine (S.A., K.T., G.M., P.D., S.K., D.D., B.P., T.B., W.P., M. Kistin, J.B., M. Komaromy) and the Clinical and Translational Science Center (C.Q.). University of New Maxico; and Presbyterian Healthcare Services, Adult and Geriatric Behavioral Health Clinic (S.J.) — both in Albuquamque and the Department of Internal Medicine, University of Iowa, Iowa City (J.D.). Address reprint requests to Dr. Andre at Project SCHO, 1 University of New Mexico, MSC07-4245, Albuquerque, NM 87131, or at sarora@salud.unn.edu.

This article (10.1056/NEJMoa1009370) was published on June 1, 2011, at NEJM.org.

N Engl J Med 2011;364:2199-207. Copyright () 2011 Manuschustts Medical Society.



#### **HCV Clinical Trial Objectives**

 To train primary care clinicians in rural areas and prisons to deliver Hepatitis C treatment to rural populations of New Mexico

 To show that such care is as safe and effective as that give in a university clinic

• To show that **Project ECHO** improves access to Hepatitis C care for minorities

### **Participants**

- Study sites
  - Intervention (ECHO)
    - Community-based clinics: 16
    - New Mexico Department of Corrections: 5
  - Control: University of New Mexico (UNM) Liver
    - Clinic



#### **Principle Endpoint**

Sustained Viral Response (SVR): no detectable virus 6 months after completion of treatment

#### **Treatment Outcomes**

Outcome	ECHO	UNMH	P-value
	N=261	N=146	
Minority	68%	49%	P<0.01
SVR* (Cure) Genotype 1	50%	46%	NS
SVR* (Cure) Genotype 2/3	70%	71%	NS

\*SVR=sustained viral response

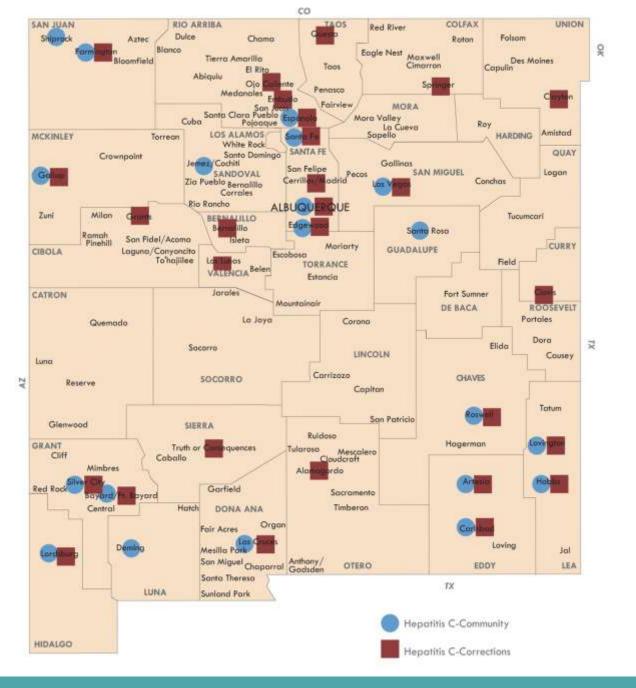
NEJM: 364: 23, June 9-2011, Arora S, Thornton K, Murata G



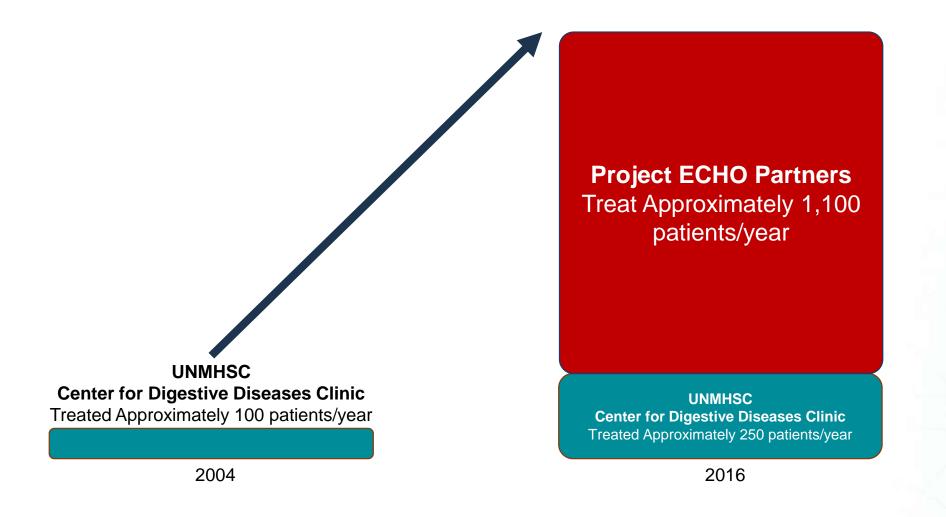
#### **Conclusions**

• Rural primary care Clinicians deliver Hepatitis C care under the aegis of Project ECHO that is as safe and effective as that given in a University clinic.

 Project ECHO improves access to hepatitis C care for New Mexico minorities.



#### Hepatitis C Treatment in New Mexico





### **Selection Criteria Beyond HCV**

- Common diseases or issues
- Management is complex
- Evolving treatments and medicines
- High societal impact (health and economic)
- Serious outcomes of untreated disease
- Improved outcomes with disease management



#### **ECHO "Sweet Spot": DYNAMIC COMPLEXITY**

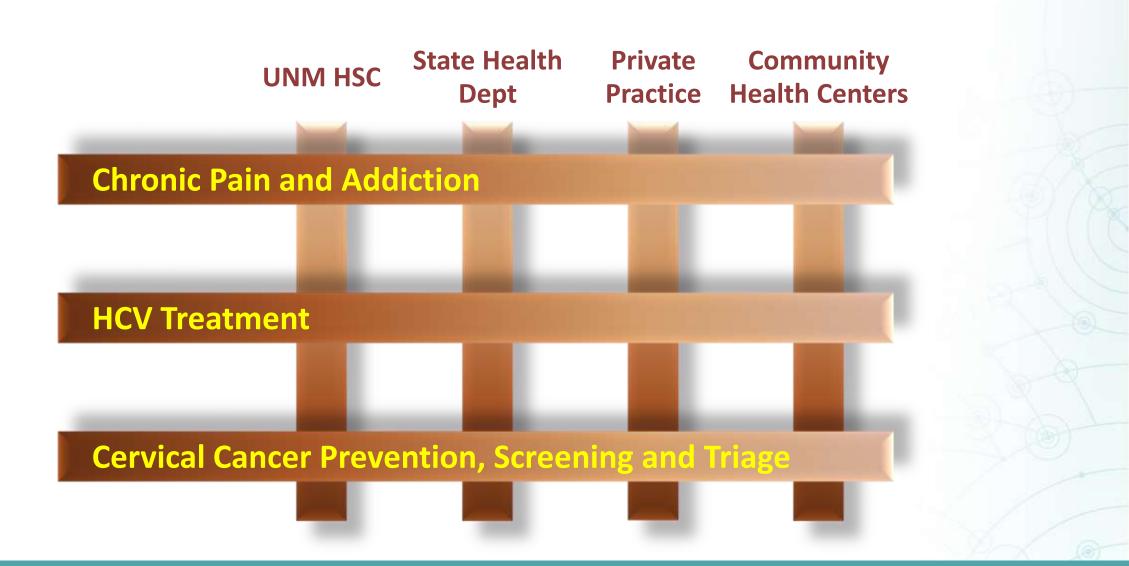
This applies in medicine and beyond.

## Successful Expansion into Multiple Topics

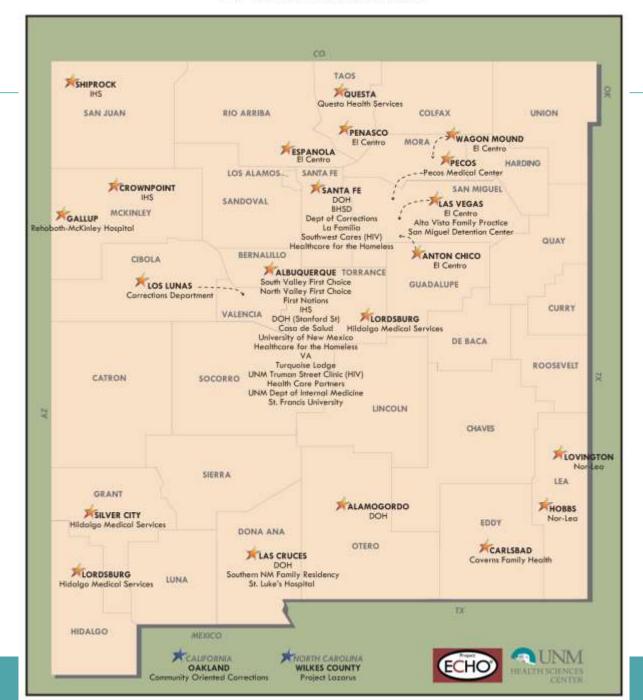
MON	TUE	WED	THURS	FRI
Rheumatology	<u>HBV</u>	Community Health Workers	CDC Good Health and Wellness in	Opioid Addiction
Bankhurst	• Gish	• CHW Team	<ul><li>Indian Country</li><li>Struminger</li></ul>	Komaromy
<u>Tuberculosis</u>	Bone Health	Endocrinology & <u>Diabetes</u>	Chronic Pain and Opioid Management	Nurse Practitioner/ Certified Midwife Primary Care
• Burgos	• Lewiecki	• <u>Bouchonville</u>	• Comerci	• Van Roper
Cardiology • Achrekar,	Crisis Intervention for Community Policing Agencies	Miners' Wellness	<u>Prison Peer</u> <u>Education Program</u>	Integrated Addictions and Psychiatry (IAP)
Anderson & Yatskowitz	• Duhigg	• Sood	• Thornton	• Komaromy
Reproductive Health	Seizures and Spells	Hepatitis C (HCV)	HIV/ HCV Corrections	Antimicrobial Stewardship
• Singh	• Imerman	• Arora	• landiorio & Thornton	Brett, Irizarry &     Mercier

## Bridge Building to reduce disparities in access

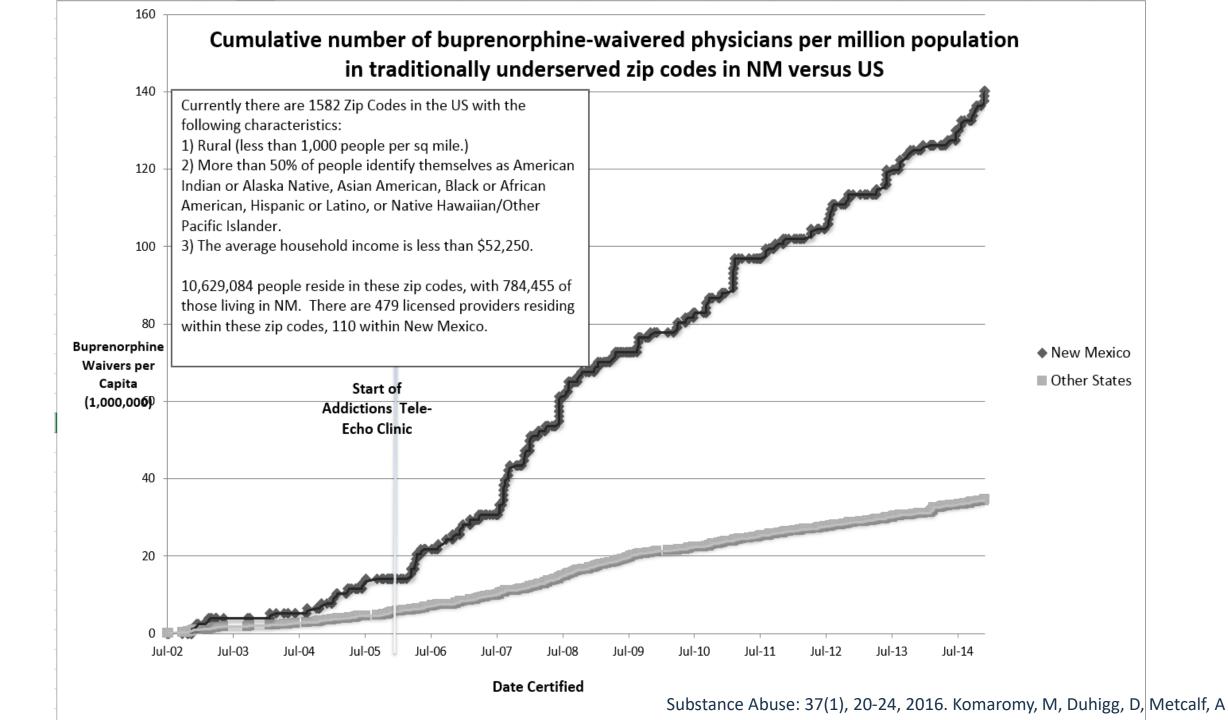
**Pareto's Principle** 



#### IAP CLINIC PARTICIPATION SITES

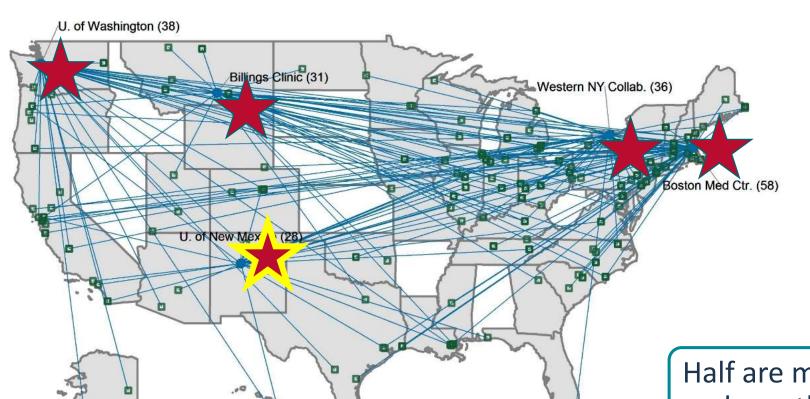






#### **HRSA-**funded

# National Opioid ECHO Program



#### **PARTICIPATION**

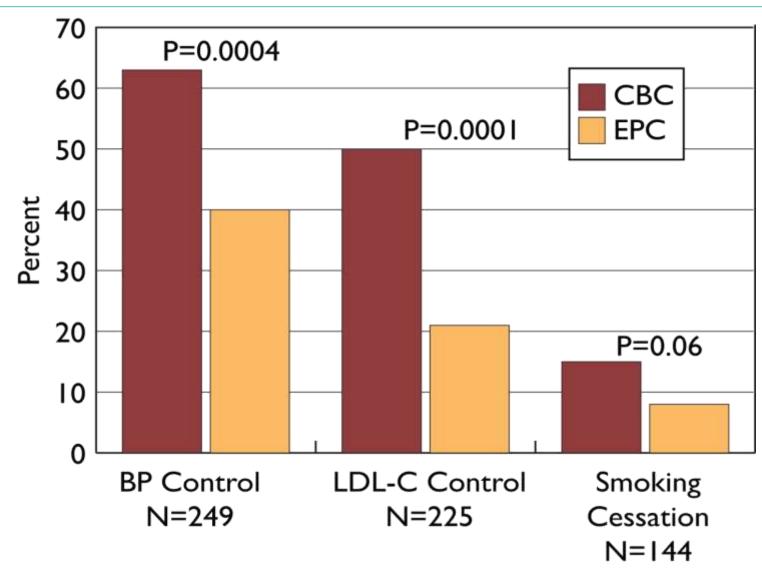
#### Year one

- 355 participants from
- 147 HRSA-funded health centers

Half are medical providers, and one third are behavioral health providers



# Community Based Care for Cardiac Risk Factor Reduction was more Effective than Enhanced Primary Care



Becker Circulation. 2005:111:1298-1304.

## Community Health Workers in Prison

The New Mexico Peer Education Program: Pilot training cohort, CNMCF Level II, July 27-30, 2009



First day of peer educator training Photo consents on file with Project ECHO® and CNMCF

### **Graduation Ceremony of First Cohort**

The New Mexico Peer Education Program: Pilot training cohort, CNMCF Level II, July 27-30, 2009

















**Graduation as Peer Educators** 

Photo consents on file with Project ECHO® and CNMCF

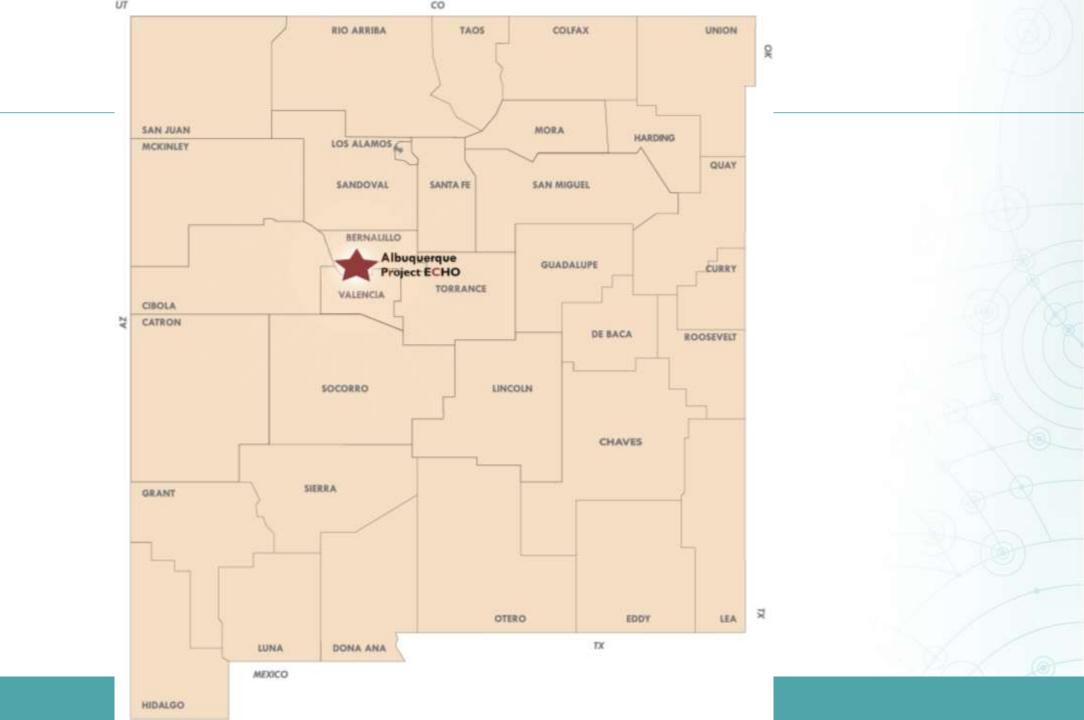




# Potential Benefits of ECHO Model to Health System

- Quality and Safety
- Rapid Learning and best-practice dissemination
- Reduce variations in care
- Access for Rural and Underserved Patients, reduced disparities
- Workforce Training and Force Multiplier
- Democratize Knowledge
- Improving Professional Satisfaction/Retention
- Supporting the Medical Home Model
- Cost Effective Care- Avoid Excessive Testing and Travel
- Prevent Cost of Untreated Disease (e.g.: liver transplant or dialysis)
- Integration of Public Health into treatment paradigm

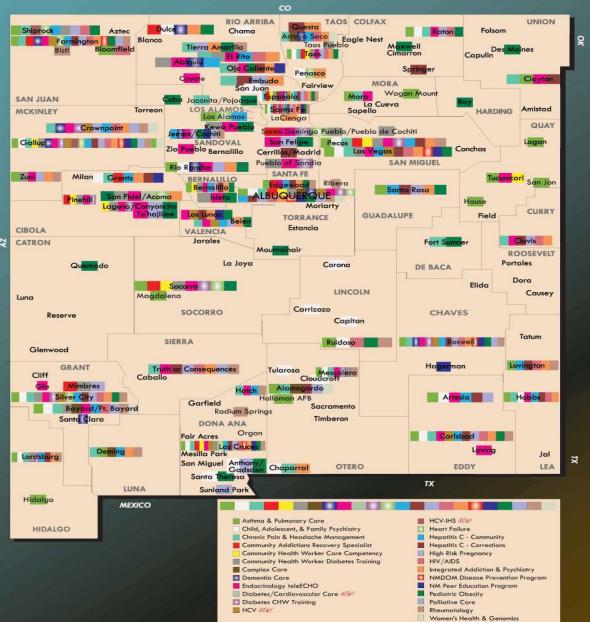






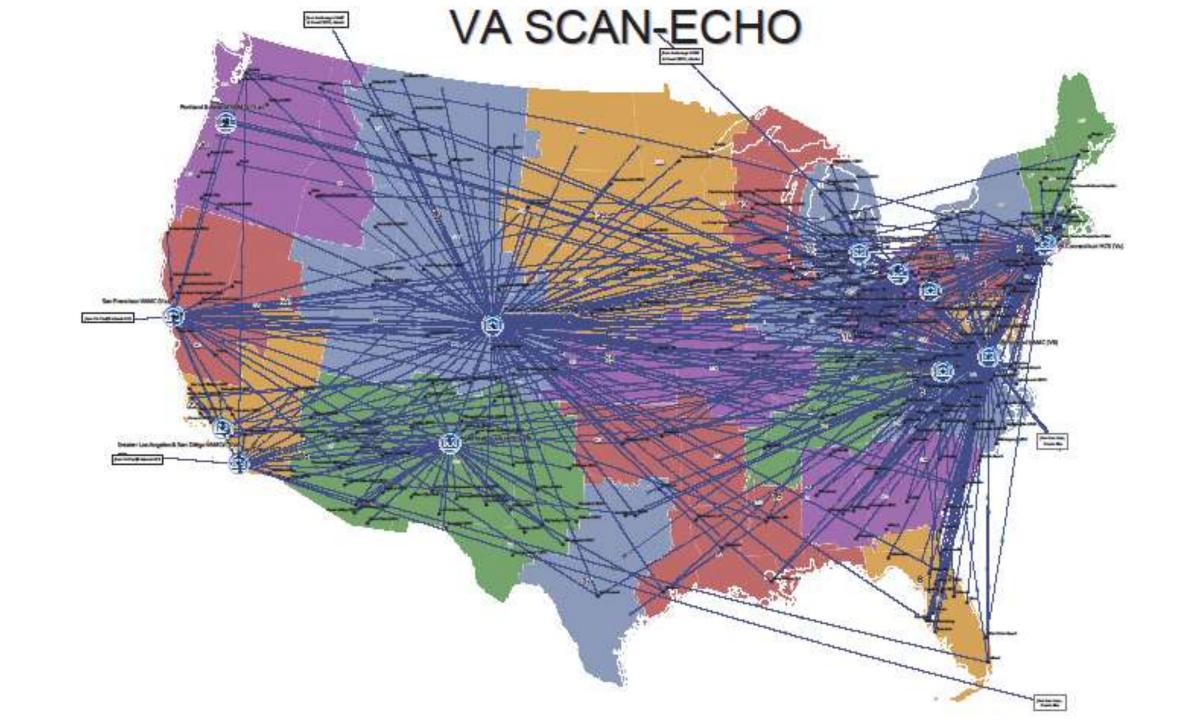
### Cumulative 2006 to 2014



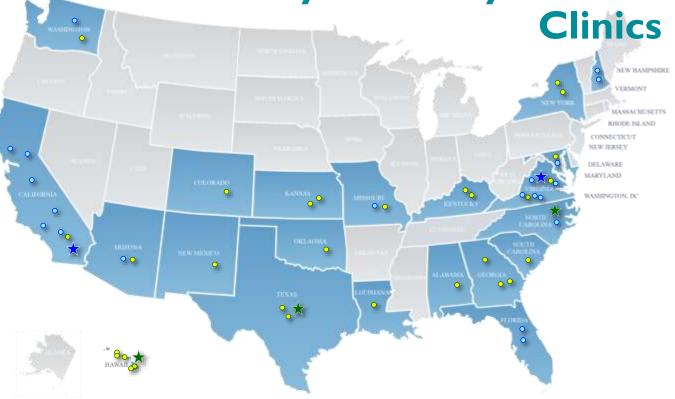








**Army and Navy Pain Management ECHO** 







\*Army ECHO Hubs: Regional Health Command-Europe (RHC-E) – Landstuhl, Germany | Regional Health Command-Central (RHC-C)-Joint Base San Antonio-Brook Army Medical Center - TX | Regional Health Command-Pacific (RHC-P)-Tripler Army Medical Center - HI | Regional Health Command-Atlantic (RHC-A) - Ft. Bragg, NC

- Belgium:
- Brussels
- · Supreme Headquarters Allied Powers Europe (SHAPE)
- Germany:
- Grafenwoehr
- Hohenfels
- Katterbach
- · Landstuhl Regional Medical Center (LRMC)/FHC
- LRMC/IMC
- Stuttgart
- Wiesbaden Vilseck
- Italy:
- Livorno
- Vicenza
- Japan: Camp Zama

- South Korea:
  - · Camp Casey
  - · Camp Humphreys
- · Camp Carroll
- · Camp Walker
- · Brian Allgood Army Community Hospital/ 121st Combat Support Hospital
- Alabama:
- Redstone Arsenal
- Arizona:
- · Fort Huachuca
- California:
- Fort Irwin
- Colorado: Colorado Springs
- Georgia:
- Fort Gordon
- · Fort Benning · Ft. Stewart

- Hawaii:
- · Schofield Barracks (Family Medicine and Troop Medical
- · Adult Medicine Patient Centered Medical Home (PCMH) Tripler
- Family Medicine PCMH Tripler
- · Warrior Ohana PCMH
- VA Pain Clinic
- Kansas:
- · Fort Leavenworth
- · Fort Riley
- Kentucky:
- Fort Knox
- Fort Campbell Louisiana:
- · Fort Polk Maryland: Fort Meade

- Missouri:
- · Fort Leonard Wood
- New Mexico:
- · White Sands Missile Range
- New York:
  - Fort Drum
- · West Point Oklahoma:
- · Fort Sill
- South Carolina:
- Fort Jackson
- Texas:
  - · Fort Bliss
- Fort Hood
- Virginia:
- · Joint Base Langley-Eustis
- Fort Lee Washington:
- · Madigan Army Medical Center



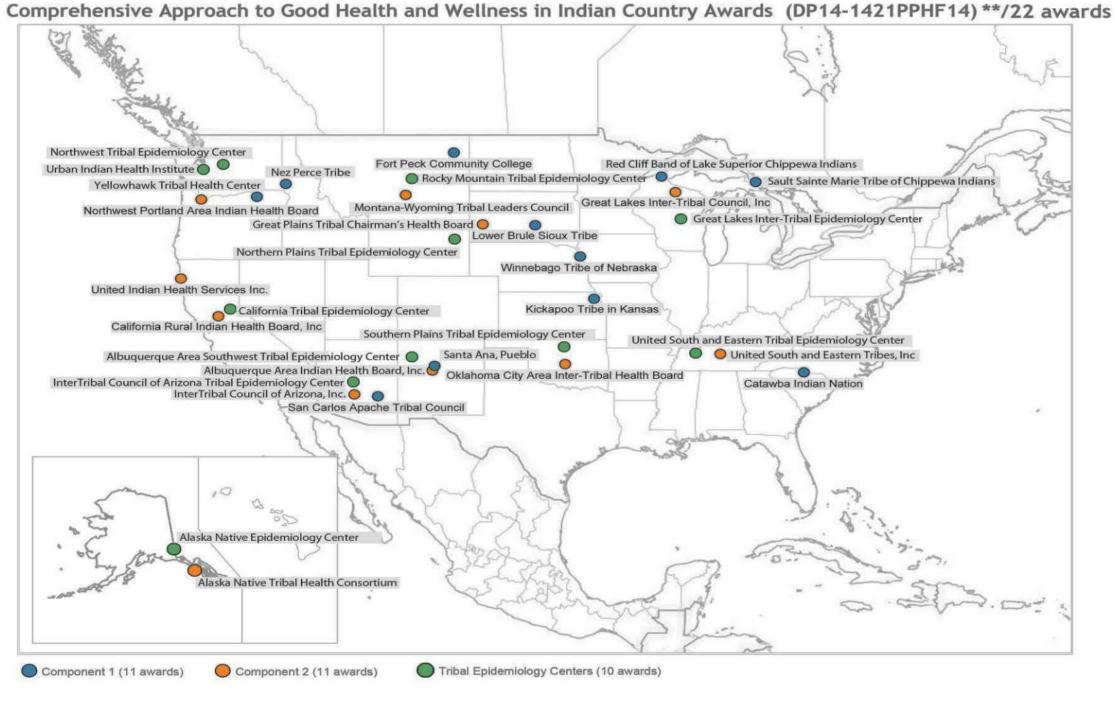
★ Navy ECHO Hubs: Navy Medicine East (NME)- Naval Medical Center (NMC) Portsmouth, VA | Navy Medicine West (NMW)- Naval Medical Center San Diego (NMCSD), CA

- Arizona:
- NHYuma
- California:
- · NMCSD Naval Training Center
- NH Lemoore
- · NH Twentynine Palms
- · NH Camp Pendleton
- Naval Air Facility El Centro
- · Naval Air Station North Island
- · Naval Hospital (NH) Jacksonville
- · Naval Air Station Jacksonville
- Maryland:
- NHC Pax River
- Missouri:
- · Behavioral Health Clinic (BHC) Boone
- North Carolina:
- NH Camp LeJeune

- New Hampshire:
- · BHC Portsmouth NH · Navy Safe Harbor
- Virginia:
- NMC Portsmouth (Case Management, Pain Clinic. Physiatry, Internal Medicine)
- BHC Oceana
- TriCare Prime Clinic (TPC) Chesapeake
- TPC Virginia Beach
- 633rd Medical Group-Langley





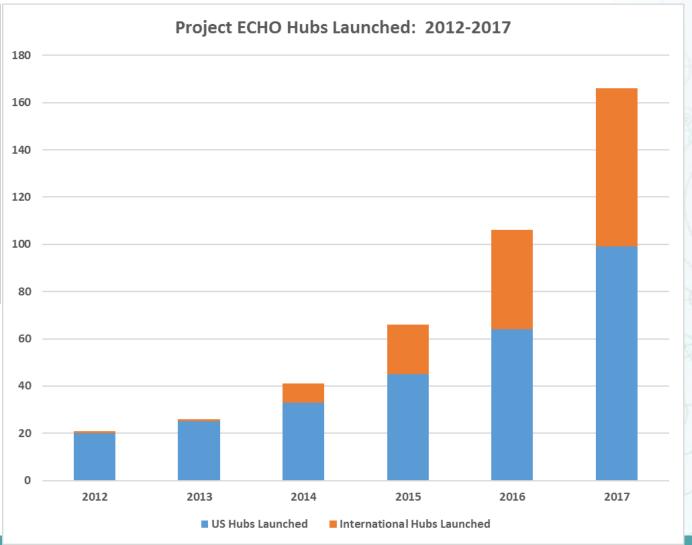


<sup>\*\*</sup>These awards are financed solely by Prevention and Public Health Funds.

# **ECHO's Exponential Growth**



Year	<b>US Hubs</b>	Int'l Hubs	<b>Total Hubs</b>
2012	20	1	21
2013	25	1	26
2014	33	8	41
2015	45	21	66
2016	64	41	105
2017	99	67	166



ECHO Hubs and Superhubs: United States







- 4 Breath 4 Life Franklin, TN (Primary Care)
- Alaska Native Medical Center of Alaska Native Tribal Health Consortium Anchorage, AK (Palliative Care)
- American Academy of Pediatrics National Headquarters, Elk Grove Village, IL (Zika)
- American Academy of Pediatrics Georgia Chapter Atlanta, GA (Endocrinology/Diabetes, Pediatrics, HPV)
- Arkansas Children's Research Institute Hospital Little Rock, AR (Autism)
- Baylor St. Luke's Medical Center Houston, TX (Advanced Liver Disease, Cardiology, HBV, HCV, Infectious Disease)
- Beacon Health Options Boston, MA (Opioid Medication-Assisted Treatment)
- Better Health for Northeast NY Albany NY (Asthma)
- Boston Medical Center Boston, MA (Addiction Medicine)
- Billings Clinic Billings, MT (Behavioral Health for Corrections, Addictions/Psychiatry ECHO for Corrections)
- Catholic Health Initiatives ST. Gabriel's Health Little Falls, Minnesota (Opioid Use Disorder)
- Cherokee Nation at Hastings Hospital Tahlequah, OK (HCV)
- Children's Healthcare of Atlanta Atlanta, GA (Child Abuse/Advocacy)
- Children's Hospital and Medical Center Omaha, NE (Childhood Obesity)



- Children's Hospital of Oakland Oakland, CA (Pediatrics)
- Children's Hospital of Philadelphia Philadelphia, PA (Autism)
- Cincinnati Children's Hospital Medical Center Cincinnati, OH (Autism, Sickle Cell Diseases)
- Clinical Education Initiative New York, NY (HIV, Sexually Transmitted Diseases)
- Community Health Center, Inc. Middletown, CT (Chronic Pain, Coaches International QI, HIV, HCV, Opioid Addiction Buprenorphine)
- Dyslexia Research Center Baton Rouge, LA (Dyslexia)
- East Tennessee State University Baton Rouge, LA (Epilepsy)
- Family Voices Albuquerque, NM (CHW)
- Fenway Health Boston, MA (Transgender Health)
- Harvard/Beth Israel Deaconess Medical Center Boston, MA (Gerontology ECHO Age, Care Transitions)
- HealthInsight Albuquerque, NM (Quality Improvement)
- Intermountain Healthcare Salt Lake City, UT (Liver Disease Management)
- Johns Hopkins University School of Medicine Baltimore, MD (Sickle Cell Disease)
- Joslin Diabetes Center Boston, MA (Endocrinology)



- Kennedy Krieger Institute Baltimore, MD (Behavioral/Mental Health, Developmental Disabilities)
- LA Net Long Beach, CA (Geriatrics)
- LiveOnNY New York, NY (Organ Donation)
- Lurie Center for Autism Lexington, KY (Autism)
- MaineHealth Portland, OR (Endocrinology/Diabetes)
- Maniilaq Association Kotzebue, AK (Addiction Medicine, Integrated Addictions and Psychiatry)
- Migrant Clinicians Network Austin, TX (Zika)
- Missouri Telehealth Network/University of Missouri Columbia, MO (Autism, Asthma, Chronic Pain, Endocrinology, Dermatology)
- MNI Great Lakes Grand Blanc, MI (Osteoporosis)
- Mountain Area Health Education Center (MAHEC) Asheville, NC (School Nurses, Primary Care, Chronic Pain)
- National Cancer Institute Center for Global Health (NCI-CGH) Bethesda, MD (National Cancer Planning)
- New Mexico Office of the Medical Investigator Albuquerque, NM (Grief Counseling, Medicolegal Death Investigation)
- New Mexico Public Education Department Santa Fe, NM (Education)



- New Mexico Public Education Department College and Career Readiness Bureau Santa Fe, NM (Education)
- Northeast Ohio Medical Center DBA 'NEOMED: Ohio Alliance Rootstown, OH
  - Community Health Worker, Community Health AmeriCorps HPAC Assistance, Cystic Fibrosis, Education for Service, Schizophrenia & Complex Psychosis)
- Northwest Portland Area Indian Health Board Portland, OR (HCV)
- Northwell Health Great Neck, NY (Behavioral/Mental Health, Chronic Pain, Substance Use Disorders)
- Ochsner Health System New Orleans, LA (Liver Disease Management)
- Ohio Medical Directors Association (OMDA) Ohio (Geriatrics)
- Oklahoma State University Center for Health Sciences Tulsa, OK (Addiction Medicine, Obesity, Psychiatry)
- Oregon Health and Science University/Health Share of Oregon Portland, OR (Psychiatric Medication Management)
- Parents Reaching Out Albuquerque, NM (Parent Advocacy for Children with Disabilities)
- Partners HealthCare Boston, MA (Substance Use Disorders)
- Partnership for Community Care Network Greensboro, NC (Substance Abuse in Pregnancy)
- Primary Health Care, Inc. Urbandale, IA (Behavioral/Mental Health, Primary Care, Quality Improvement)



- Robert Wood Johnson Partners/Rutgers New Brunswick, NJ (Autism, Endocrinology/Diabetes, HCV, Pediatrics)
- San Diego Tuberculosis Control-Cure Tuberculosis San Diego, CA (Tuberculosis/TB)
- School-Based Health Alliance Washington, DC (Adolescent Health)
- Southern Illinois University Carbondale, IL (Hypertension)
- St. Joseph's Hospital & Medical Center Phoenix, AZ (HCV)
- SUNY Upstate NY Syracuse, NY (Pediatrics)
- TMF Health Quality Institute Austin, TX (Behavioral/Mental Health)
- Trinitas Regional Medical Center Elizabeth, NJ (IDD population intellectual and developmental disabilities)
- UMass Memorial Medical Group Worcester, MA (HCV, Medication Assisted Treatment)
- University of Alabama at Birmingham Birmingham, AL (Autism)
- University of Alaska Anchorage Anchorage, AK (Autism and Traumatic & Acquired Brain Injury)
- University of Arizona Tucson, AZ, (Rheumatology)
- University of California Davis Davis, CA (Pain Management)
- University of California-Irvine Irvine, CA (Autism)
- University of California Los Angeles Los Angeles, CA (Substance Use Disorder)



- University of California at San Francisco San Francisco, CA (HCV)
- University of Chicago Chicago, IL
  - Children and Youth with Epilepsy, HCV, Hypertension, Risk Based Approach to Women's Health, Pediatric ADHD, Pediatric Obesity and Comorbidities, Geriatric/Palliative, Pilot on Free & Charitable Projects
- University of Cincinnati College of Medicine Cincinnati, OH (Chronic Pain)
- University of Colorado School of Public Health Denver, CO
  - Children/Youth with Epilepsy Behavioral/Mental Health, Cancer Survivorship, Care Coordination, Child Abuse, Complex Care, Epilepsy, Food Safety, HCV, Neurology, Pediatrics, Tuberculosis/TB, Diabetes, CRC)
- University of Hawaii Honolulu, HI (Endocrinology, Behavioral Health)
- University of Kansas Medical Center Kansas City, MO
  - ADHD, Asthma, Children and Youth Epilepsy, Pain Management, Pediatric Psychopharmacology)
- University of Nevada Reno, NV
  - Antibiotic Stewardship, Behavioral/Mental Health, Endocrinology/Diabetes, Gastroenterology, Pain Management, Rheumatology, Special Series, Sports Medicine)



- University of New Mexico, ECHO Institute Albuquerque, NM
  - Chronic Pain and Headache Management, Community Health Worker Training Initiatives, Complex Care, Endocrinology, Epilepsy Across a Lifespan, HCV, HCV Corrections, HIV, IHS HCV, IHS HIV, Integrated Addictions and Psychiatry, NM Department of Health TB, NM Peer Education Project, Nurse Practitioner/Certified Nurse-Midwife, Rheumatology, Women's Health and Genomics, Improving Clinical Flow Pilot, Bone Health, Reproductive Health, Hepatitis B, Miner's Health
- University of New Mexico Center for Development and Disability Albuquerque, NM (Autism)
- University of New Mexico: Envision Albuquerque, NM
  - Obesity, Pediatric Nutrition, Pediatrics, Pulmonary/Asthma
- University of North Carolina at Chapel Hill Chapel Hill, NC (Opioid Medication-Assisted Treatment)
- University of Pittsburgh Pittsburgh, Pennsylvania (Autism)
- University Research Co., LLC Center for Human Services Bethesda, MD (Quality Improvement, Zika, TB)
- University of Rochester Medical Center Rochester, NY
  - Geriatric Health in Long Term Care, Palliative Care in Primary Care, Palliative Care in Long Term Care, Geriatric Mental Health in Primary Care, General Psychology, Eating Disorders



- University of Texas MD Anderson Houston, TX
  - Cancer Survivorship, Cervical Cancer Prevention, Management of Cervical & Breast Cancer, Management of Head and Neck Cancer, Palliative Care, Pathology Services, Tobacco Education and Cessation in the Health System (TEACH)
- University of Utah Health Salt Lake City, UT
  - Behavioral Health, Chronic Pain & Headache Management, HCV, High Risk Obstetrics, Liver Care, Immune Disorders of the Gut, Internal Medicine/ Pediatrics Residency, Interprofessional Education (Medicine, Nursing, Pharmacy, Social Work, Wellness/Nutrition), UU Community Clinics Headache, UU Community Clinics HCV, Pregnancy Care, Post-partum Hemorrhage, Identifying & Managing Patients at Risk for Cancer, Nursing Education, Burn and Soft Tissue Injury
- University of Washington Seattle, WA
  - Chronic Pain, HCV, HIV, HIV Public Health, Multiple Sclerosis, NW Heart Failure Collaborative
- University of Wisconsin School of Medicine and Public Health Madison, WI (Pediatric Emergency Care)
- University of Wyoming Laramie, WY
  - Assistive Technologies in Education, Autism, Behavioral Support, Early Childhood K-12 Counseling, Educational Leadership, Geriatrics, School Nurses, Secondary Transition, Waiver Services



- UNM Carrie Tingley Hospital Albuquerque, NM (Cognitive Rehabilitation)
- Vanderbilt University Medical Center Nashville, TN (Autism)
- Wake Forest Baptist Medical Center Winston-Salem, NC (Bone Health)
- Washington State Department of Health Seattle, WA (Tuberculosis/TB)
- Western NY Collaborative/AKA Excellus Blue Cross BS Rochester, NY (Chronic Pain, Opioid Addiction-Buprenorphine)
- West Virginia Clinical and Translational Science Institute of West Virginia University Morgantown, WV
  - Chronic Pain, Hepatitis C, Medication Assisted Treatment, Chronic Lung Disease
- Yale University New Haven, CT (Child Abuse)

#### **Veteran's Health Administration**

- 9 hubs around the U.S. Ann Arbor, Cleveland, Connecticut, Eastern Colorado, Los Angeles, Portland and Puget Sound, Richmond, San Diego, San Francisco
  - Behavioral/Mental Health, Cardiology, Chronic Pain, Dermatology, Endocrinology/Diabetes, Epilepsy, HCV, HIV/AIDS, Infectious Disease, Liver Care, Neurology, Nephrology, Nursing, Otolaryngology, Pulmonary/Asthma, Sleep Medicine, Spinal Cord Injury/Plastics, Surgery, Transgender, Transplant, Urology, Vascular Medicine, Women's Health
- Department of Defense
  - Army (4 hubs around the world)
    - Eastern Region Medical Command at Landstuhl RMC Germany (Chronic Pain)
    - Army Regional Health Command- Atlantic Fort Bragg, North Carolina (Chronic Pain)
    - Army Regional Health Command Central Fort Sam Houston, Texas (Chronic Pain)
    - Army Regional Health Command- Pacific Honolulu, Hawaii (Chronic Pain)
- Air Force
  - United States Air Force Diabetes Center of Excellence San Antonio, Texas (Diabetes)
- Navy (2 hubs)
  - NAVMED East Navy Medical Center Portsmouth (Chronic Pain)
  - NAVMED West Naval Medical Center San Diego (Chronic Pain)







- Adizes Institute Mexico (Business Consulting)
- Aga Khan University & Hospital Karachi, India (HCV)
- All Ireland Institute of Hospice & Palliative Care Dublin, Ireland (Palliative Care)
- Ambience Public School Delhi, India (Teacher Mentorship)
- Ambience Public School Gurgaon , India (Preventive Health)
- Baycrest Toronto, Canada (Geriatrics)
- Centre for Addiction and Mental Health (CAMH) Toronto, Canada (Behavioral Health)
- Centre Hospitalier del Universite de Montreal Montreal, Canada (HCV)
- Children's Health Queensland Hospital and Health Service Brisbane, Australia (ADHD, Childhood Overweight and Obesity Prevention, Foot Anomalies)
- Children's Hospital of Eastern Ontario (CHEO) Ottawa, Canada (Pediatrics, Psychiatry)
- Clinica Medica Internacional AmorPro TB Juarez, Mexico (Tuberculosis/TB)
- Consorcio Ecuatoriano para el Desarrollo de Internet Avanzado (CEDIA) Cuenca, Ecuador (Endocrinology/Diabetes)
- Georgian-French Joint Hepatology Clinic Georgia (HCV)



- Health and Social Care Board Northern Ireland (HSCNI) Belfast, Northern Ireland (Dermatology for GP Trainees, Carers, Diabetes, Ophthalmology, Lymphoedema Management, Pregnancy and a Cancer Diagnosis, Non-Malignant Respiratory Disease, Head and Neck Cancer, Heart Failure)
- HealthNet Pakistan (HCV)
- Highland Hospice Scotland Inverness, United Kingdom (Palliative Care)
- Holland Bloorview Kids Rehabilitation Hospital (ATN Site) Toronto, Ontario (Autism)
- Holy Family Hospital New Delhi, India (Cardiology)
- Hospice UK London, United Kingdom (Care Homes)
- Hospital Britanico Buenos Aires Buenos Aires, Argentina (Inflammatory Bowel Disease)
- Hospital de Clínicas de Porto Alegre Porto Alegre, Brazil (HCV)
- Hospital Eva Peron Buenos Aires, Argentina (Dermatology, Psoriasis)
- Hospital for Sick Children (SickKids) Toronto, Canada (Pain Management)
- Hospital Italiano Buenos Aires, Argentina (HCV)
- Institute for Cytology and Preventive Oncology (ICPO) and Karuna Trust Karnataka, India (Cancer Screening and Prevention for Accredited Social Health Activists (ASHA) workers and Auxiliary Nurse Midwives (ANMs)
- Institute for Liver and Biliary Sciences New Delhi, India (Liver Disease)



- Instituto Alexander Fleming Buenos Aires, Argentina (Coloractal Cancer)
- Instituto de Oncology Angel H Roffo Argentina (Oncology)
- Instituto de Rehabilitacion Psicofisica de Buenos Aires Buenos Aires, Argentina (Pulmonary)
- Jamaica Ministry of Health Mandeville, Jamaica (Chronic Disease Prevention and Management)
- Jaramogi Oginga Odinga Teaching & Referral Hospital Kenya (HIV)
- Karuna Trust Bangalore, India (Maternal and Child Health)
- Kazakh Medical University for Continuous Education Almaty, Kazakhstan (HIV)
- Kyrgyz State Medical Institute of Postgraduate Education Bishkek, Kyrgyzstan (HIV)
- Lair Centre Vancouver, Canada (Hepatitis C)
- Liverpool Hospital Liverpool, Australia (HCV)
- LV Prasad Eye Institute Hyderabad, India (Ophthalmology)
- Ministry of Health and Public Hygiene Abidjan, Cote d'Ivoire (HIV)
- Mrcheveli Georgia Georgia (საქართველო) (Hepatitis C)
- Namibia Ministry of Health and Social Services (MOHSS) Windhoek, Namibia (HIV, Quality Improvement)
- National AIDS STI Control Program Kenya Nairobi, Kenya (HIV, Quality Improvement)



- 💌 National Center for Tuberculosis and Lung Diseases Georgia (საქართველო) (Tuberculosis/TB)
- National Institute for Mental Health and Neurosciences Bengaluru, India (Addiction Medicine, Behavioral/Mental Health, Integrated Addictions and Psychiatry, Opioid Addiction- Buprenorphine, Pregnancy)
- National Institute for Tuberculosis and Respiratory Diseases India (Tuberculosis/TB)
- National Public Health Laboratory Services Kenya (Antimicrobial Stewardship)
- National Tuberculosis, Leprosy and Lung Disease Program Kenya Nairobi, Kenya (Tuberculosis/TB)
- Neolab Georgia (საქართველო) (Hepatitis C)
- Northern Ireland Hospice Belfast, NI (Community Hospice Nurse Specialist Clinic, Management of Dehydration, Care of the Younger Adult)
- Obra Social Ferroviaria (OSFE) Argentina (Rheumatology)
- Post Graduate Institute of Medical Education and Research Chandigarh, India (HCV)
- Reaching You Ministry of Health and Population Nasr City, Egypt (Cardiology, Hepatitis C, Pulmonary)
- Royal College of Surgeons in Ireland Dublin, Ireland (Rheumatology)
- Solidarity and Action Against The HIV Infection in India Delhi, India (Maternal and Child Health)
- St. Luke's Hospice Sheffield, United Kingdom (Palliative Care)
- Tajik Institute for Postgraduate Education of Medical Staff Tajikistan (HIV)



- Tata Memorial Centre India ()
- The Heartbeat Trust Dun Laoghaire, Ireland (Tumor Boards, Cancer Research and Clinical Trial Navigation)
- The Ministry of Health, Community Development, Gender, Elderly and Children Tanzania (HIV)
- Trivandrum Institute of Palliative Sciences Thiruvananthapuram, India (Palliative Care)
- Uganda Virus Research Institute HIV Entebbe Uganda (HIV)
- Ummeed Child Development Center India (Autism)
- Universidad Austral Buenos Aires, Argentina (HCV)
- Universidad Central de Venezuela Ciudad Universitaria, Los Chaguaramos, Venezuela (Pediatrics, High Risk Pregnancy)
- Universidad de la República Montevideo, Uruguay
  - HIV, HCV, Anemia, Heart Failure, Cancer Of The Cervix, Autism, Pediatric Palliative Care, Adults Palliative Care, Neurological Rehab And Autoimmune Diseases
- Universidad Panamericana Mexico City, Mexico (Psychiatry)
- University Health Network ('Ontario Pain') Toronto, Canada (Chronic Pain, Hepatitis C, Rheumatology)
- Vietnam National Lung Hospital Hanoi, Vietnam (Tuberculosis/TB)
- West/Northwest Hospitals Group Galway, Ireland (Endocrinology/Diabetes)



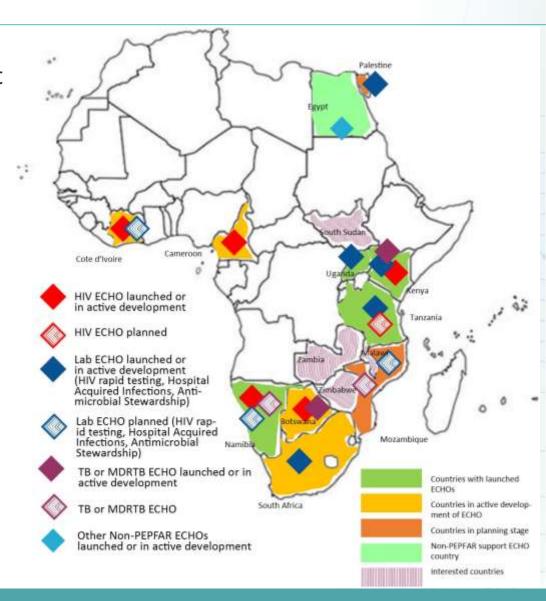
### **Africa ECHOs**

#### **Africa Launches:**

- Namibia (since November 2015) HIV Pilot completed, post-pilot phase
- Kenya (TB July 2016 and HIV October 2016)
- Tanzania first lab ECHO for HIV rapid testers (November 2016)
- Uganda March 2017

#### **Africa expected launches 2017**

- Kenya: Pediatric TB, Palliative Care, Autism, Antimicrobial Resistance, Emergency Sonograms
- Tanzania: HIV
- Mozambique: TB
- Cote d'Ivoire: HIV, pediatric HIV QI, lab
- Cameroon: Pediatric HIV
- Botswana: HIV treatment failure
- Namibia: lab, QI, Cervical Cancer
- South Africa: lab
- Multi country: Viral Load Scale Up





#### **Uses of ECHO in Cancer**

- I. Prevention: Smoking Cessation, HPV vaccination, HCV Screening/Treatment, HBV Vaccination and Treatment, diet/nutrition counseling and obesity prevention, sun safety and skin cancer prevention
- 2. Screening and Early Detection: Dermatology, Breast, Cervical, Colorectal Cancer, Oral and Lung Cancer
- 3. Pathology Best Practices
- 4. Cancer Care Navigation
- 5. Updates in Treatment: Disseminating the science to the community to enhance implementation
- 6. Tumor Boards
- 7. Precision Medicine and Cancer Genomics
- 8. Pain and Toxicity Management
- 9. Survivorship
- 10. Palliative Care
- 11. Research Best Practices and Clinical Trial Navigation
- 12. Population Health: Effective Community Cancer Intervention and Prevention Program Management

## Tata Memorial Cancer Centre, Mumbai







#### Tata Memorial: Virtual Tumour Board ECHO

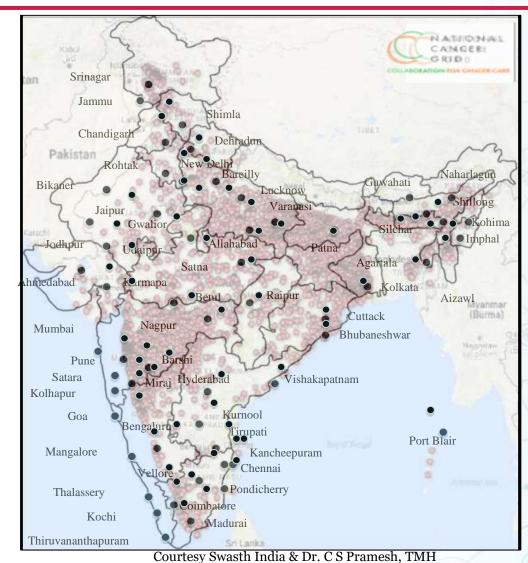


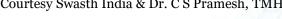


### India's National Cancer Grid



- National Cancer Grid network of major cancer centers, research institutes
- Dec 2016, launched the ECHO program
  - Connect 86 hospitals of the NCG
  - 20+ centers currently participate
- Weekly ECHO clinics with over 80 participants







#### The "ECHO Act" (Expanding Capacity for Health Outcomes Act)

Passed House/Senate by unanimous vote, November-December 2016 Signed into law by President Barack Obama, December 2016

Asks the Secretary of Health and Human Services to study the impact of Project ECHO on:

**Conditions** 

Mental and substance use disorders, chronic diseases and conditions, prenatal and maternal health, pediatric care, pain management, and palliative care

Workforce

Implementation of public health programs, including those related to disease prevention, infectious disease outbreaks, and public health surveillance

**Public Health** 

Health care workforce issues, such as specialty care shortages and primary care workforce recruitment, retention, and support for lifelong learning

Rural and Underserved Populations

Delivery of health care services in rural areas, frontier areas, health professional shortage areas, and medically underserved areas, and to medically underserved populations and Native Americans



Utah Hatch(R)



Hawaii

• Schatz (D) Co-sponsors



Texas





California Matsui(D)



#### Louisiana

Sen. Bill Cassidy (R)



#### **New Mexico**

- Sen. Martin Heinrich (D)
- Sen. Tom Udall (D)
- Rep. Michelle Lujan Grisham (D)



#### Massachusetts

Sen. Elizabeth Warren (D)



#### Oklahoma

Sen. James Inhofe (R)



#### Minnesota

Sen. Al Franken (D)



#### Tennessee

Sen. Lamar Alexander (R)



#### Mississippi

Sen. Roger Wicker (R)



#### Texas

- Sen. John Cornyn (R)
- Rep. Kay Granger (R)



#### Washington

- Sen. Maria Cantwell (D)
- Sen. Patty Murray (D)



#### Montana

- Sen. Steve Daines (R)
- Sen. Jon Tester (D)



#### Virginia

Sen. Mark Warner (D)



#### Wyoming

Sen. John Barrasso (R)





### What Makes ECHO Work?

Community of Practice (Social Network)

Team Based Care

Technology

Task Shifting

Joy of Work Force Multiplication

De-monopolizing Knowledge

Interprofessional Consultation

Mentor/Mentee Relationship

Knowledge Expansion

**Movement Building** 

VS.

**Organization Building** 

Guided Practice

